

# Privacy Policy

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At Trinity Gold travel, we take protecting your personal information very seriously.

Trinity Gold Travel is proud to work with a number of top rated host companies, offering small group tours to over 42 worldwide.

Our privacy policy has been updated. Our goal is to publish our privacy policy in a format that is easy to navigate, read and comprehend. Your personal information will continue to be handled with confidentiality, care and respect.

## Included in this Policy

This privacy policy describes the way we will treat information provided or collected on our websites. Our privacy policy was created in accordance with local law. You must be able to enter into a legally binding contract, or be 18 years old or older to register or subscribe for Trinity Gold Travel services.

### 1. Types of Information that we collect

- We collect the Registration information that you provide when you create an account, including your first and last name, company name, country of residence, phone number, email address, username and password. We will periodically review your personal information to ensure your registration is active.
- We collect transaction information provided by you when you request information, purchase a tour or service from us, whether on our website or through our agents, group leaders, our call center, or direct mail - including your postal address, telephone number, and payment information.
- Information you provide in public forums on our sites and applications, such as blogs and photo galleries, or social media accounts
- Information sent either one-to-one or within a limited group using our message, chat, post, or similar functionality, where we are permitted to collect this information. We may also collect information you provide to us when you use our sites and applications, our applications on third-party sites or platforms such as social networking sites, or link your profile on a third-party site or platform with your registration account.
- We may collect location information when you visit our website or use our applications, via a mobile device interacting with one of our sites or applications or associated with your IP address, where we are permitted by law to process this information.
- We can track and record your usage, viewing, and technical data, including your device identifier or IP address, when you visit our sites; use our applications on third-party sites, or platforms or open emails we send.

- Note that calls that you make to our office or call center may be monitored or recorded; in an effort to assist in training our staff and improving the service provided to you.

## **2. How We Collect Your Data**

We gather and retain information that you provide to us when you request products, services or information from us; register with us; participate in our public forums or other activities on our sites and applications; respond to customer surveys we send; or interact with us. Please keep in mind that when you provide information to us on a third-party site or platform (for example, via our social media accounts), the information you provide may also be separately collected by the third-party site or platform. The information collected by us is covered by this privacy policy and the information collected by the third-party site or platform is subject to that third-party site or platform's own privacy policies. Any privacy choices you have made on the third-party site or platform do not apply to our use of the information we collect directly through our accounts or applications.

We may attempt to acquire information from other trusted sources to update or enhance the information you provide or that we collect. You may have to authorize a third party to share your information with us before we can acquire it.

## **3. Sharing of Information**

We do not share your personal information (except that which is strictly necessary, and then, only to travel professionals who we work with).

## **4. Client's Rights and Choices:**

Respecting your rights to control how your personal information is used, Trinity Gold Travel provides you the ability to exercise certain choices regarding our collection, use of and sharing of your information. Your choices may include:

- You can correct, update and delete your registration account at any time.
- You can edit your choices for receiving various types of marketing materials from us.
- You can elect whether or not to receive offers and promotions for our products and services, or products and services that we think may be of interest to you, at any time.
- You can choose to access certain third party social media websites and services (such as Facebook/Twitter/Instagram) through links found on our site. Once you access them, you will then be sharing information with those sites, and any information you share will be governed by their privacy policies (including that which the site may share with us). Refer to section 2 for more detail.

Trinity Gold Travel offers the individuals the opportunity to opt out, whether their personal information is (a) to be disclosed to a non-agent third party or (b) to be used for a purpose other than the purpose for which it was originally collected. You may

exercise these controls and choices, or request access to your personal information, by emailing us at [andrea@trinitygoldtravel.com](mailto:andrea@trinitygoldtravel.com) or calling us at **888-619-0610**. Please be aware that if we are not allowed to collect personal information from you, we may not be able to deliver certain products and services to you, and that we may not be able to consider your personal interests and preferences for some of the services we provide. If you have any questions regarding the specific personal information about you that we collect, or how we use it, please contact us at:

Trinity Gold Gravel  
6695 N US Highway 89  
Chino Valley, AZ 86323

### **5. Data Security Measures**

We want you to feel confident about using Trinity Gold Travel services. We are committed to protecting all of the personal information that we collect. Security, integrity and confidentiality related to our clients' information is extremely important to us. We have implemented certain technical, administrative and physical security measures that are designed to protect traveler information from unauthorized access, disclosure, use, and modification. We regularly review our security procedures and consider appropriate new technology and methods. However, despite our best efforts, no security measures are perfect or impenetrable. Our website offers "SiteLock Security."

### **6. Future Changes to Our Privacy Policy**

We may edit this privacy policy to accommodate new technologies, industry practices, regulatory requirements, or for other purposes. We will provide notice to you on our website if these changes will affect you, and obtain your consent when required by law. Trinity Gold Travel will post any future updates to this policy on our website. New policies will become immediately effective upon posting.

### **7. Policy Questions**

If you have any questions about this Privacy Policy please contact us at:

Email: [andrea@trinitygoldtravel.com](mailto:andrea@trinitygoldtravel.com)

Call: 888-619-0610

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### **8. Review/Enforcement**

Trinity Gold Travel will conduct audits of its relevant privacy practices to verify compliance with these policies. Any questions or concerns regarding the company's use or disclosure of personal information should be directed to Trinity Gold Travel. We will

investigate and attempt to resolve any complaints and disputes regarding our use of personal information in accordance with the principles herein.